

Questions? Contact our Customer Care Professionals:

Email: Services@NationalNotary.org | Website: www.NationalNotary.org/NY/Renew

Phone: 1-800-876-6827 (M-F, 6:00 a.m.–5:00 p.m. PT)

0 Step 1

I am eligible to become a Notary and am in compliance with state requirements:

- 18 years or older
- Non-residents OK with place of business in NY; U.S. citizen or permanent resident alien; Superior Court judges have authority to appoint Notaries
- Good moral character; equivalent of "common school education"; no felony or certain misdemeanor convictions, pardoned or parole board good conduct certified

0 Step 2

I purchased my NNA® Notary Renewal package online at www.NationalNotary.org/NY/Renew or by calling the NNA at 1-800-876-827. The NNA will immediately ship the supplies that are not dependent upon the commission (e.g. journal, law primer, etc., as requested).

0 Step 3

My commission renewal reminder was sent to me approx. 90 days prior to the expiration of my current commission. I do not have to take the exam required of first-time applicants unless my previous commission has expired by more than six months.

0 Step 4

I have submitted my application online using the following instructions:

- Access the New York online licensing system at: <https://businessexpress.ny.gov>.
- Log in or register for a NY.gov account.
- Navigate to "My Dashboard" to start my renewal application.

Note: I can log in to your account to check the status of your application.

0 Step 5

I received my commission ID card from the state. I have allowed approximately four to six weeks for turnaround.

0 Step 6

I scanned and emailed a copy of my commission ID card to Releasing@NationalNotary.org or faxed to 1-800-833-1211. Once my documents have been received, my stamp will be shipped within 3 business days.